



2021年8月13日

提防虛假電郵

花旗銀行發現偽冒由本行發出之電郵，內附連結令客戶點擊至未經授權之網站，該網站要求客戶輸入銀行資料。

以下是虛假電郵之內容：

Redeem your CITI Points for just about anything

Hi there,

As a valued customer of CITI you have been invited to take part in a short survey regarding your recent experience.

Your feedback is very valuable for CITI, and will help us provide you with the best service possible.

As a thank you for taking part you will receive a gift of your choice

- 1000 HKD
- 3000 Miles Points
- Online Bill Pay With Points

Please select a rating below to start the survey.

If asked by your family and friends, how likely would you be to recommend CITI on the scale of 0 to 10?

Not at all likely

Extremely
Likely

0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10

以下為該未經授權網站之網站地址：

<https://bonifacioinsurance.com.ph/ctc>

<https://pdcmgwarimpa.org/CT/online.citi.hk.thankyou.program.rewards.customer.survey>

花旗銀行重申沒有發出該電郵或與該虛假電郵有任何關係，並提醒公眾留意任何載有連結或要求輸入個人資料的電郵或短訊。客戶應在任何情況下切勿向可疑發件人提供任何個人或銀行賬戶資料。如果客戶擔心他們可能已經向此未經授權的電郵披露其個人資料，請立即致電花旗銀行電話理財服務 (852) 2860 0370 查詢及聯絡香港警察。請瀏覽花旗銀行網頁 www.citibank.com.hk 以索取更多有關電郵或網絡保安的資訊。