



April 1, 2021

Alert: Fraudulent Instant Messages

Citibank would like to alert the public that fraudulent instant messages (include but not limited to WhatsApp, WeChat, Signal, etc.) are currently being sent by individuals falsely purporting to be Citibank staff. The case has been reported to the related regulatory bodies. If you are concerned that you may have received fraudulent Citibank's notices of any kind, and / or may have disclosed your confidential information, please do not hesitate to call our dedicated hotline at (852) 2860 0370. For more information about information security, please visit Citibank homepage at www.citibank.com.hk